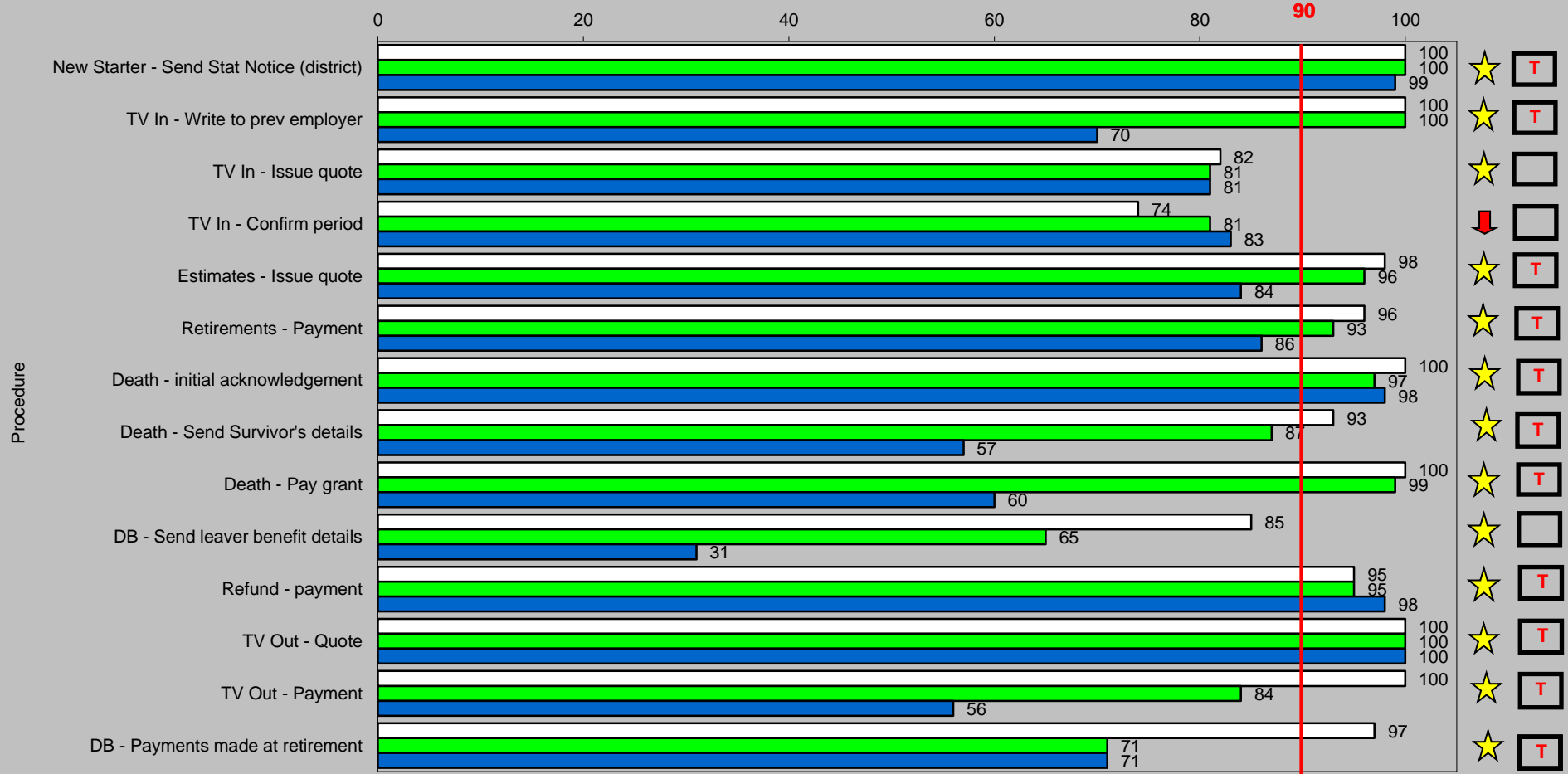


SERVICE STANDARDS 2017/2018 as at 31 March 2018

% of procedures meeting standard (target 90%)



T 90% target met this month

★ Maintained or improved standard compared to last year (or over 95%)

↓ Lower standard than last year

⊗ No cases processed so far this year

□ March 2018 ■ 2017/2018 ■ 2016/2017